

WSFC 2015 Voter FAQ

How do I vote?

First, make sure that the voting round is open. We accept votes from the start of the contest on January 5th through 12:00 PM (MDT) April 16th.

How to cast a vote

1. Make sure you're logged into the contest site.
2. Click the number of stars you would like to award to an entry.

How do I log in?

- Register and verify an account with Strutta.
- OR Log in with your Facebook account.

If you register an account with Strutta

- Click the 'Login' button at the top right corner of the page. Click 'Register'.
- Enter your name and email, and create a password.
- Next, access your email inbox and click on the verification link to let us know that you are not a robot! You will not be able to participate in the contest until you verify your account.
- When the verification link is clicked, return to the contest site and your favorite entry's page and cast a vote. You will see a confirmation message your vote is cast and saved.

If you log in with Facebook Login

- Click the 'Login' button at the top right corner of the page.
- Just enter your email and Facebook password and cast your vote! You will see a confirmation message your vote is cast and saved.

How do I know if my vote was counted?

All voters will see a confirmation message once a successful vote has been logged and saved in our system. If you did not, make sure that you logged in.

Note: All votes are subject to be screened for fraud before a winner is announced.

How do you deal with cheating and fraud?

Strutta's platform is built with a secure voting and user verification process.

As a first measure of fraud prevention, all participants must actively validate an email address. This lets us know that a human is voting, and not a robot. This also allows us to effectively track and identify all activity logged in a contest.

Participants can create an account for the contest site or, if it enabled on the contest site, log in with Facebook Connect using their existing Facebook account's information

As a way to control fraudulent votes and excessive voting, our system limits the number of votes per computer (IP address) up to 10 per hour.

Our system has further measures to prevent cheating and detect suspicious activity. Contest organizers are alerted of any suspicious activity, and are able to personally monitor and take action on fraudulent votes. Contest organizers conduct a full vote audit before finalists or winners are announced.

So, if you are worried about the integrity of a contest, rest easy...and if you are thinking of gaming a Strutta contest, don't bother!

How Many Votes am I Allowed to Cast?

You are allowed one vote per entry throughout the contest period.

How many votes can be cast for one entry in a group setting?

As a way to control fraudulent votes and excessive voting, our system limits the number of votes per computer/IP address to 10 per hour.

Once you hit 10 votes from one location, you will see this message: "Please wait a while before voting again from the same computer."

If you are in a shared setting and voting for one particular entry, please have only 10 people in your group vote per hour.

I Gave an Entry the Wrong Star Rating! Can I change my Vote?

Yes. Just refresh the contest page, log into your account and find the entry you want to vote for. Click on the correct number of stars you wish to give and you will see a confirmation message that your vote has been recorded. Only one vote will be recorded from your account, and the last recorded star rating will count.

How Does the Star Rating Work?

Our system takes into account the number of votes and the weight of each vote. For example, an entry showing 5 stars (with 1 vote at 5 stars) will fall behind an entry showing 4 stars (with 3 votes at 4 stars and 1 vote at 5 stars).

Keep in mind that the number of views does not equal the number of votes. Most people will browse through the competition before (or after) placing a vote. And with star rating, each vote that is cast carries a varied weight.

Essentially the higher ranking will be awarded to an entry when it consistently gets a higher number of stars per vote over the competition.

I still need help.

Just drop us a line at info@filmwyoming.com.